Get MitID with NemID

This document describes how to create your MitID online with your NemID.

If you have questions regarding authenticators, user ID, and password, you can either find the answers on MitID.dk or by clicking the help links on the pages you will be guided through.

1. Select MitID authenticator

Select the authenticator that you will use to log on or approve with MitID going forward.

Getting started with MitID app is fast. Click ‘SELECT’ and continue to the next step in this guide.

You can see other authenticators by clicking ‘SELECT ANOTHER AUTHENTICATOR’. If you select another authenticator, you need to find the chapter ‘Other authenticators’ below.

2. Accept MitID terms and conditions

You must accept the MitID terms and conditions in order to use MitID.
3. Confirm privacy notice

You must confirm that you have read the privacy notice.

4. Enter mobile number

Enter your mobile number and click ‘SEND VALIDATION CODE’.

You must enter your mobile number to use MitID app. If you do not wish to enter your mobile number, you need to go back and select another authenticator than MitID app.

You will now receive an SMS with a validation code. Enter the code and click ‘CONFIRM CODE’.
5. E-mail

Enter your email address if you wish to receive notifications from MitID via email.

Click ‘SEND CODE’

Enter the validation code from the email you received and click ‘CONFIRM CODE’.

6. Create user ID

If your NemID user ID meets the requirements for a MitID user ID, you have the option to keep it.

If your NemID user ID does not meet the requirements for a MitID user ID, you need to create a new one.

Type in your desired user ID in the field ‘CREATE NEW USER ID’ and click ‘VALIDATE’ to see if your user ID meets the requirements for a MitID user ID.

Please note that a user ID must be unique. If another user has created the User ID ‘PUMPKINSPICE’, no-one else can create or select it.
7. Activate MitID app

Now you can download and activate MitID app.

When you have downloaded and installed MitID app you need to enter your user ID and your access code in MitID app.

You can now log on and approve with MitID.
Other authenticators

If you selected another MitID authenticator than MitID app, continue here.

8. Confirm that you have received your authenticator

Here you can see your selected MitID authenticator: MitID code display or MitID audio code reader.

If you have received your MitID authenticator, click ‘YES’.

If you didn’t receive your MitID authenticator, click ‘NO, NOT YET’. You will be taken to the web shop where you can order the MitID authenticator that you want.

**NOTE:** It will take up to 15 days before you receive your MitID authenticator. You need a MitID authenticator to continue.

9. Accept MitID terms and conditions

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10. Confirm privacy notice

You must confirm that you have read the privacy notice.

11. Enter mobile number

Enter your mobile number and click ‘SEND VALIDATION CODE’.

You must enter your mobile number to use MitID app. If you do not wish to enter your mobile number, you need to go back and select another authenticator than MitID app.

You will now receive an SMS with a validation code. Enter the code and click ‘CONFIRM CODE’.
12. E-mail

Enter your email address if you wish to receive notifications from MitID via email.

Click ‘SEND CODE’

Enter the validation code from the email you received and click ‘CONFIRM CODE’.

13. Create user ID

If your NemID user ID meets the requirements for a MitID user ID, you have the option to keep it.

If your NemID user ID does not meet the requirements for a MitID user ID, you need to create a new one.

Type in your desired user ID in the field ‘CREATE NEW USER ID’ and click ‘VALIDATE’ to see if your user ID meets the requirements for a MitID user ID.

Please note that a user ID must be unique. If another user has created the User ID ‘PUMPKINSPICE’, no-one else can create or select it.
14. Choose your new password

Type your new password in the field ‘CHOOSE NEW PASSWORD’.

You can see the strength of your password just below where you are typing. We recommend that you choose a strong password.

When you have chosen a password, you need to type it again in the field ‘REPEAT NEW PASSWORD’. When the two passwords match, you can continue by clicking ‘CONTINUE’.

15. Enter serial number

Enter the serial number from your MitID authenticator.

16. Enter one-time code

Click the button on your MitID authenticator.

The screen shows a one-time code. Enter the one-time code in the field ‘ONE-TIME CODE’.
17. You have created your MitID user

You have created a MitID user, and you have connected a MitID authenticator.

You are now ready to log on and approve with MitID.